

## TRANSLOG Annual Transport, Logistics & Supply Chain connect Congress for Enlarged Europe

**CORINTHIA GRAND HOTEL ROYAL Budapest, Hungary** 28-29 November 2012

66 If you don't **drive** your business... ...you will be driven out of business

#### Members of the Programme **Advisory Committee**



Rogier van Zon



Stefan Putzlocher



Dr. Johann Seif



Miguel Suarez



Zoltán Gábor



László Urbányi



Milan Lecic



Pascal Männche



Péter Boncsér



Dr. Péter Lakatos



Prof. Zoltán Szegedi



Prof. Zoltán Kovács

#### A unique event

The Events Group is delighted to invite you to the Annual TRANSLOG Connect Congress for Enlarged Europe 2012 in Budapest, Hungary, which has established itself as the market leading event in its field and will be the only regional cross industrial logistics, transportation and supply chain management event for the entire Central and Eastern European region in 2012. Your most respected peers and European industry leaders will share their expertise within keynote presentations, panel discussions and case studies and will provide you with the most up to date market insights. Additionally the pre-scheduled one-to-one meetings with leading local and international solution providers will offer the most innovative products and services available on the market. All this combined with informal networking opportunities will provide an exclusive interactive platform. The congress further provides an opportunity to visit the Coca-Cola plant in Dunaharaszti on November 29th at 4:00 PM and the Audi plant in Győr on November 27th limited to 50 delegates only and available on a first come first serve complimentary basis. Do not miss this opportunity to network and establish connections, exchange ideas and gain knowledge!

#### The delegation





The quality of the TRANSLOG Connect Congress is a direct result of its exclusivity. Participation at the congress is by invitation only, which enables to maintain the quality and networking value of the congress participants.

The TRANSLOG Connect Congress will be bringing together:

- ✓ Managing Directors, COO's & CEO's,
- ✓ Logistics and Supply Chain Managers/ Directors,
- ✓ Distribution and Transportation Managers/ Directors,
  - ✓ Production and Plant Managers/ Directors,
  - ✓ Warehouse and IT Managers/ Directors, and
  - ✓ Purchasing, Procurement Managers/ Directors

from Europe's leading manufacturers and major retailers.

Ideas and goals for innovative solutions are often the result of intensive discussions. Our experienced Programme Advisory Committee assures the highest relevancy of the programme:

- Stefan Putzlocher, Director Logistics, Mercedes-Benz Manufacturing Hungary
- Rogier van Zon, Head of Global Warehousing and Distribution TP Vision, Philips
  - Dr. Johann Seif, VP International Planning and Logistics, Henkel
- Miguel Suarez, Director of Supply Chain Center of Business Excellence, Swarovski
  - Thomas Kitzweger, Corporate Logistics Lead Buyer Sea Freight CEE, Agrana
    - Péter Boncsér, Supply Chain Director, Auchan
    - Zoltán Gábor, General Manager, Site & Operations, GE Healthcare
  - Milan Lecic, President of the Croatian Supply Chain Association (CSCA)
    - László Lovassy, Logistics Manager Europe, Chevrolet Europe
      - Pascal Männche, Senior VP Logistics, Deutz
- László Urbányi, Managing Director, Raba Automotive Components Manufacturing
- Dr. Péter Lakatos, Former Head of Logistic Centre, Teva and Member of the Presidency at the Hungarian Logistics Association (HLA)
- Prof. Zoltán Szegedi, Director, MSc-Program in Logistics Management, St. István University
- Prof. Zoltán Kovács, Faculty of Economics, Department of Management, University of Pannonia







# TRANSLOG Annual Transport, Logistics & Supply Chain Congress for Enlarged Europe

**CORINTHIA GRAND HOTEL ROYAL Budapest, Hungary** 28-29 November 2012

# 66 If you don't **drive** your business... ...you will be driven out of business

#### Conference Programme

Chairperson - 1st day: Prof. Dr. Sebastian Kummer, Director of the Institute for Transport and Logistics Management, Vienna University of Economics and Business and Board Member of the Austrian Logistics Association (BVL)

Chairperson - 2nd day: Prof. Dr. Halina Brdulak, Chief of the Department of International Transport and Logistics at the Institute of International Management and Marketing, Warsaw School of Economics & Advisor of the Polish President of LLP – DB Schenker Logistics

### Case Study Presentation: The New Delivery Strategy at TP Vision (former Philips TV business group)

- Re-design of the warehouse and transportation footprint to optimise the Supply Chain
- Additional saving potentials due to cross-boarder distribution and an automated order process with no manual interaction
- Lessons learnt

Rogier van Zon, Director Global Warehousing & Distribution, TP Vision - former Philips TV business group

#### Presentation: The Logistics Market and its Development in CEE and Trends of Global Logistics Market

- Optimism Index for the logistics industry in Poland for 2010-2012
- The key factors of customer satisfaction changing during 2010-2012
- The big players in Logistics Industry and their potential (2010-2012)
- Trends in Global Logistics Market

**Prof. Dr. Halina Brdulak,** Chief of the Department of International Transport and Logistics at the Institute of International Management and Marketing, Warsaw School of Economics & Advisor of the Polish President of LLP - DB Schenker Logistics

#### Case Study Presentation: How to Assure a Flexible Supply Chain & High Reaction Rate? - Flexible & Fast SCM vs. Precise Forecasting

- Old FMCG planning and execution model: Accurate forecasts and safety stock levels
- Consumption trend of the last 3 years: Price sensitive demand New FMCG planning and execution model: Increased supply flexibility & demand shaping
- · How to implement the new model: changing rules of business with suppliers, production facilities, logistics providers and key customers

**Miguel Suarez,** Director of Supply Chain Center of Business Excellence, **Swarovski** 

#### Case Study Presentation: Collaborative Reengineering Plan for the Optimum Supply Chain Organisation and for Cost Reduction

- Presentation of Auchan and the organisation Supply Chain Auchan Hongrie
- Objectives of the reengineering plan
- · Working method together with the service providers
- Final results and lessons learnt

Péter Boncsér, Distribution and Logistics Director, Auchan

#### Client Case Study Presentation: Port of Rotterdam - Partner in Supply Chain Excéllence

- The Port & Port Vision 2030
- Intermodal developments
- Rotterdam as gateway to Europe
- Rail transportation out of shipper's perspective

Emile Hoogsteden, Director Containers, Breakbulk and Logistics, Port of Rotterdam

#### Case Study Presentation: Managing Supply Chain through Processes

- Anarchy or Bureaucracy in organisations, SCM operations in Russia vs. the European Union
- Managing S&OP processes, driving balance
- Process efficiency, improving communication & avoiding duplication

Cristian Kalve, Logistics Operations & Global S&OP Process & Development Head, Ensto Group, Estonia and Member of Estonian Purchasing and Supply Chain Management Association (PROLOG)

### **Client Case Study Presentation:** Global, Regional & Local Supply Chains - Does LSP Size Matter?

- Examples of different supply chain models, incl. a case study about Bosch Mahle Turbo Systems (BMTS)
- · Staying up-to-date with the different supply chain trends is a
- challenge for the logistics industry
  Size and scale are important, however size alone doesn't assure an agile supply chain
- How does sustainability fit into the size discussion?
- Price driven logistics procurement vs. partnership
- A special approach for ultra low margins to guarantee cost savings Chaim Huijsman, Head of Corporate Sales, Gebrüder Weiss

#### Case Study Presentation: Changing the Thinking and Handling from Functional Controlled Methods to Process Thinking

- Difference of processes creation for serial, single-part and sample production
- Visual demonstration of a process Guideline for process descriptions by using the turtle chart method
- How to communicate the processes in a functional management environment
- Measuring of processes, efficiency Practice of a balance scorecard
   Timea Orovicz-Molnár, Logistics Director, Poppe+Potthoff & Member of the **Hungarian Logistics Association**

#### Case Study Presentation: Rail Fleet Management System Project (RFMS) - A unique Rail Car Tracking & Tracing System to Optimise the MOL Group Rail Transportation

- The MOL Group Rail transport activity in 12 CEE core markets & around Europe
- Introduction of the RFMS project Scope, concept & rail transportation process
- Participating organisations and their cooperation
- How we track & trace our Rail Tank Cars (RTC)?
- · Lessons learnt, short-term optimisation results, expected benefits & further opportunities

**Severin Göbl,** Senior Manager, Group Logistics – Rail & Barge Transportation Management CEE, **MOL Group** 

István Molnár, Rail & Barge Capacity & Fleet Manager, MOL Group

Case Study Presentation: Transportation Network Optimisation Andrzej Michalak, Logistics Operations Manager - Eastern Europe, Turkey & Russia, Delphi

#### Panel Discussions: How to Optimise the Contractual Partnership with LSPs and Carriers? How to Do it Right and How to Create the **Contracts Accordingly?**

- How to find the best partners?
- Which services should be included?
- Price negotiations and duration of the contract?
- How to manage that the duration of contractual agreements are getting shorter?
- How to create a win-win situation for both parties?
- Changes in outsourcing / partnership How to find the right balance?

László Lovassy, Logistics Manager Europe, Chevrolet Europe László Urbányi, Managing Director, Rába Automotive Components Manufacturing

Marcin Rydel, International Transportation Manager & Sebastian Kaluzny, Country Transportation Manager, Benteler Distribution Poland

#### Complexity Management = Complexity Reduction?

· Harmonization of sales/distribution and production/logistics channels to increase the efficiency and the flexibility of the SC

Miguel Suarez, Director of Supply Chain Center of Business Excellence, Swarovski

Pascal Männche, Senior Vice President Logistics, Deutz Zoran Kovic, Logistics Director, Dukat





# TRANSLOG Annual Transport, Logistics & Supply Chain congress for Enlarged Europe

**CORINTHIA GRAND HOTEL ROYAL Budapest, Hungary** 28-29 November 2012

# 66 If you don't **drive** your business... ...you will be driven out of business



#### Solution providers attending the TRANSLOG Connect Congress

To ensure the success of the TRANSLOG Connect Congress 2012, TEG is pleased to partner with a limited number of companies in each sponsor category offering valuable solutions and expertise in these key areas:

- ✓ Freight transport and logistics services
- ✓ Freight transport systems: ocean/sea, air, inland waters, rail, road
- ✓ Road vehicles
- ✓ Rail vehicles
- ✓ Combined transport systems

- ✓ Logistics systems for ports and shipping
- ✓ Logistics systems for the air cargo industry
- ✓ Pipeline transport and energy transport
- ✓ Maintenance and repair
- ✓ Filling-station equipment
- ✓ Security systems, anti-theft protection
- ✓ Cargo heating, transport refrigeration, cold-chain management
- ✓ Intralogistics, warehouse management systems, auto ID, packaging
- ✓ Transport packaging, freight securing
- ✓ Storage, conveying, and distribution facilities

- ✓ Material handling, forklift systems
- ✓ Storage, racking, shelving
- ✓ Facilities for loading bays and terminals (interfaces between internal and external materials flow)
- ✓ IT/Telematics, e-business, telecommuni-
- ✓ Communications systems
- ✓ Data-processing systems
- ✓ E-commerce and e-business systems
- ✓ Transport control and DP systems
- ✓ Integrated traffic management systems (ITMS)

#### **Testimonials**

"I liked the face to face meetings with transporters. Very interesting mix of logistic providers. I made a lot of useful contacts for our next tender." Jitka Strnadova, Logistics Manager, SCA Hygiene Products

"It gave me many new perspectives! It was Great having been there!" Christof Droste, Managing Director, Hella Saturnus

"Healthy mixture of vendors, guests and suppliers in a friendly atmosphere. Free discussions in a perfect place with a perfectly organised event." Péter Kovács, Logistics and Supply Chain Manager, Bridgestone

"Very professional, well done. Keep it like this!"

Robert Pasaniuc, Business Development Manager Contract Logistics, DB Schenker

"What I enjoyed the most: The Meeting Scheduler and the preparation was very effective also the follow up from the TEG team."

Jerome Burtin, Development & Marketing Director, Norbert Dentressangle

"This is new to arrange meetings through the internet, because no other event in Europe is using this form, this is the future"

Robert Gerendas, CEO & Member of the Board, Far East Land Bridge

#### Venue and location

Hungary's strategic position in the heart of Europe and its role as one of the major transport junctions in the Central and Eastern European region makes it increasingly important as a regional distribution centre. Due to the highly developed infrastructure and well established logistics background, companies can benefit from remarkably high efficiency. Therefore several international manufacturers are among those that have invested in local manufacturing and regional distribution centres.

On top you will meet your peers, clients and business associates at the luxury \*\*\*\*\*Corinthia Grand Hotel Royal in the heart of Budapest, which is truly a one of a kind luxurious venue. The hotel is located in central Budapest and is easily accessible from throughout the city.

\*\*\*\*\*CORINTHIA Grand Hotel Royal Budapest Erzsébet körút 43-49, H-1073 Budapest, HUNGARY T: +36 1 479 4000, F: +36 1 479 4333 www.corinthia.com

Arriving by plane: The CORINTHIA Grand Hotel Royal Budapest is located 25 minutes from the airport on the Pest side of the city. Arriving by car: Parking is possible in the hotel's park house next to the hotel.

#### Sponsors













# TRANSLOG Annual Transport, Logistics & Supply Chain congress for Enlarged Europe

**CORINTHIA GRAND HOTEL ROYAL Budapest, Hungary** 28-29 November 2012

# 66 If you don't **drive** your business... ...you will be driven out of business

#### Benefits of attending

- ✓ An invitation only event giving access to the CONGRESS FLOOR
- ✓ Access to 4 PRESENTATIONS per day of your choice
- ✔ Personalised CONFERENCE and PRE-SCHEDULED MEETINGS through the secured Meeting Scheduler website to suit individual requirements and provide efficient use of time
- ✓ KEYNOTE PRESENTATIONS, case studies and interactive sessions by world-class industry experts and pioneers
- ✓ A relaxed but PROFESSIONAL BUSINESS ENVIRONMENT in which to explore new ideas, strategies and technical developments with industry colleagues, experts, and peers
- ✓ An opportunity to relax and enjoy the superb informal NET-WORKING opportunity at the cocktail reception and a luxury seated buffet lunch
- ✓ PLANT EXCURSION to leading manufactures
- ✓ Complimentary congress INFORMATION PACK on arrival
- ✔ DOWNLOADING the conference presentations through our password protected website
- ✓ DISCOUNTED ROOM RATES at the Corinthia Grand Hotel Royal if booked via TEG
- ✔ Privileged status TRAVEL offers

#### The Events Group prides itself on bringing the regions experts together to deliver strategic case studies to a pan European delegation.

Head of Logistics Unit, Achema Group Lithuania CEE Logistics Manager, AGFA Healthcare Hungary Corporate Logistics Lead Buyer, Agrana Austria Head of Purchasing & Logistics, Alstom Hungary Vice President, Amica Poland Supply Chain Manager SEE, AmRest Hungary International Logistics Engineer, Arcelik Turkey Transportation Manager, Avon Cosmetics Hungary Purchasing Manager, Baumit Poland Purchasing Director, Behr Czech Republic HUB South East Europe Manager, Beiersdorf Austria Packaging & Transport Manager, Benteler Czech Republic Procurement Services Manager, Bergenbier Romania Head of SCM & Purchasing, Böllhoff Hungary Operations Manager, BOS Automotive Romania Logistics & Supply Chain Manager, Bridgestone Hungary Logistics Director, Carlsberg Croatia European Logistics Manager, Chevrolet Hungary Group Customer Service & Logistics Director, Coca-Cola Hellenic Bottling Greece Warehouse & Transport Manager, Continental Matador Rubber Slovakia Stock Management & Transport Logistics Leader, Continental Teves Hungary Logistics & Quality Director, Csemege Match Hungary Managing Director, DAF Tracks Hungary Managing Director, Decora Hungary Logistics Manager, Delta Automoto Serbia Senior Vice President Logistics, Deutz Germany Operation Director, Dijamant Serbia Transport Manager, EGIS Hungary European Corporate Logistics Director, Emerson Hungary Logistics Director, Engrotus Slovenia Logistics Director, E-On Hungary Logistics Manager, Friesland Campina Hungary General Manager, Site & Operations, GE Healthcare Hungary Director of Logistics, Gorenje Slovenia Regional Fulfilment Manager CE Region, Grundfos Austria Logistics & Distribution Director, Hame Czech Republic Logistics Planning Unit Manager, Hankook Tire Hungary Transport Manager, Heineken Hungary Managing Director, Hella Saturnus Slovenia Head of Planning & Logistics CEE, Henkel Austria

Logistics Manager, HOOP Poland

Head of Supply Chain, IBM Data Storage Systems Hungary EMEA Carrier Manager, Jabil Circuit Hungary Logistics Manager CEE, Kingspan Czech Republic

Logistics Manager, Kirchhoff Poland

Logistics Director, Kras Croatia Logistics Manager, Le Belier Serbia

Purchasing Manager, LONZA Biotec Czech Republic

Logistics Director, Magyar Hipermarket/ CORA Hungary

Head of Supply Chain Management, METRO Hungary Logistics Manager, MMM Autoparts Spain

Manager Road Transportation Contract Management, MOL Hungary

Head of Supply Chain Management and Logistics, Mylan Hungary

Supply Chain Manager, NORMA Czech Republic

IT Director, Nowaco Czech Republic

Head of Logistics, Import & SCM, OBI Czech Republic

International Supply Chain Manager, Owens Corning Masonry Products Romania

Logistics Manager, Procter & Gamble Poland General Manager, Panasonic Slovakia

SEE Logistics Director, Panasonic Hungary

Logistics & Operations Manager, Perfetti Van Melle Czech Republic

Global Distribution Director BU TV, Philips Hungary

Executive Director for Logistics, Podravka Croatia

Logistics & Transport Manager, Policolor Romania

Global Procurement Category Manager, Prysmian Group Netherlands

Managing Director, Rába Automotive Hungary

Logistics & Transport Manager, S.C. ARTIC Romania

Regional SC Director, Sara Lee International Greece

Head of Procurement, Schindler Hungary

Managing Director Global Supply Chain, Schneider Electric Hungary

Managing Director, Schwarzmüller Hungary

Supply Chain Manager, Sony Hungary

Logistics Manager & Production Systems, Star Transmission Cugir Romania

Logistics Manager, Stomana Industry Bulgaria

General Manager, TESCO Hungary

Head of TEVA Logistic Centre, TEVA Hungary

Logistics Operation Manager SEE, Unilever Supply Chain Company Switzerland

Continuous Improvement Manager, Valeo Wipersystems Poland

National Logistics Manager, Vel Pitar Romania

Manager Transport Department, Weglokoks Poland

Supply Chain Manager, Whirlpool Poland

Purchasing Manager, Zvijezda Croatia





**DELEGATE Information Pack** 

# TRANSLOG Annual Transport, Logistics & Supply Chain congress Congress for Enlarged Europe

**CORINTHIA GRAND HOTEL ROYAL Budapest, Hungary** 28-29 November 2012

66 If you don't **drive** your business... ...you will be driven out of business

#### **Delegate Registration Form**

#### TRANSLOG CONNECT CONGRESS

VENUE: CORINTHIA Grand Hotel Royal Budapest, Hungary

DATE: 28-29 November 2012

PLEASE COMPLETE THIS FORM AND FAX BACK TO:

Delegate Relations: Fax No.: +36 1 219-5726 Or scan and send to: marketing@tegevents.eu

(Please note: the registration is only valid if both pages are filled and sent)

Registration Details (Please print clearly)



Please make sure you visit our password protected Meeting Scheduler website to choose your presentations and create your personal agenda.

The link and password will be sent out 2 weeks before the event.

Please note that changes in the programme might be possible. Please sign below to confirm your registration at the TRANSLOG Connect Congress and fax your completed form to +36 1 219-5726-or scan and email to marketing@tegevents.eu



Name (Mr./Ms./Dr./Prof.):	Mobile:
Position:	Email Address:
Organisation:	Name of Assistant:
Website:	Email of Assistant:
Address:	
	Delegate package includes:
City:	1.COMPLIMENTARY access to 4 PRESENTATIONS PE
	2.COMPLIMENTARY access to the CONGRESS FLOOR
	3.COMPLIMENTARY 5 meetings with SOLUTION PROV
Country/Postcode:	4.COMPLIMENTARY copy of the EVENT CATALOGUE
	5.DOWNLOAD of presentations after the event
	6.COMPLIMENTARY access to the COCKTAIL RECEPT
Tolonhonou	

- R DAY
- **VIDERS**
- ΠOΝ
- 7.COMPLIMENTARY seated buffet LUNCH
- 8. COMPLIMENTARY access to the PLANT EXCURSION
- 9.DISCOUNTED ROOM RATES at the Corinthia Grand Hotel Royal if booked via TEG































### TRANSLOG Annual Transport, Logistics & Supply Chain **Congress for Enlarged Europe**

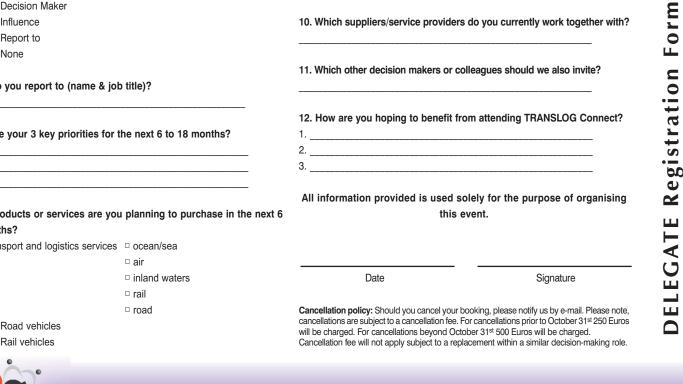
**CORINTHIA GRAND HOTEL ROYAL Budapest, Hungary** 28-29 November 2012

# 66 If you don't drive your business... ...you will be driven out of business

B. C. Forbes (1880 - 1954)

1. Ho	w did you hear about the TRANSLO	OG Connect Congress?		Combined transport systems	S
	Email newsletter	<b>3</b>		Logistics systems for ports a	
	Direct contact from our organi	sation		Logistics systems for the air	
	Contact from a vendor	(Please Specify)		Pipeline transport and energ	•
	Contact from a colleague			Maintenance and repair	,,
	Others	(Please Specify)		Filling-station equipment	
				Security systems, anti-theft	protection
2. Ple	ease list your primary business ac	tivity:			geration, cold-chain management
	Manufacturer	•			anagement systems, auto ID,
	Distributor			packaging	
	Wholesaler			Transport packaging, freight	securing
	Retailer			Storage, conveying, and dis	_
	Other:	(Please Specify)		Material handling, forklift sys	
		,		Storage, racking, shelving	
3. Sc	ope of responsibility:				nd terminals (interfaces between
	Local			internal & external materials	
	Central Eastern Europe			IT/Telematics, e-business, to	elecommunications
	Europe .			Communications systems	
	Global			Data-processing systems	
	Other:			E-commerce and e-business	s systems
				Transport control and DP sy	
4. Bu	dget power:			Integrated traffic manageme	
	100.000 - 1.000.000 Euros			Others:	
	1.000.000 - 5.000.000 Euros				
	5.000.000+ Euros		9. W	hich suppliers/service provid	ers would you like to see repre-
				ed at the event?	,
5. Wh	nat is your role in the purchasing dec	cisions for your organisation?			
	Decision Maker	, ,			
	Influence		10. W	/hich suppliers/service providers	do you currently work together with?
	Report to				
	None				
			11. W	hich other decision makers or co	lleagues should we also invite?
6. W	ho do you report to (name & job ti	itle)?			
		,			
			12. H	low are you hoping to benefit fro	om attending TRANSLOG Connect?
7. Wi	nat are your 3 key priorities for the	e next 6 to 18 months?	1.		-
1.			2.		
2.			3.		
3.					
			All i	nformation provided is used so	olely for the purpose of organising
8. W	nat products or services are you p	planning to purchase in the next 6		this e	vent.
	months?	• •			
Freig	ht transport and logistics services	ocean/sea			
3	,	air			
		inland waters		Date	Signature
		rail			~
		road	Cance	ellation policy: Should you cancel your be	ooking, please notify us by e-mail. Please note,







### **RANSLOG** Annual Transport, Logistics & Supply Chain **Congress for Enlarged Europe**

**CORINTHIA GRAND HOTEL ROYAL Budapest, Hungary** 28-29 November 2012

66 If you don't **drive** your business... ...you will be driven out of business

#### Hotel Booking Form

#### \*\*\*\*\*CORINTHIA Grand Hotel Royal Budapest

Erzsébet körút 43-49, Budapest 1073, Hungary

The rates are quoted in Euro, plus VAT and include buffet breakfast, which is served in the Brasserie restaurant between 06:30 – 10:30. Further the rates include access to the Royal Spa, discounts on spa treatments and complimentary wired and wireless internet in the bedrooms.

Superior room for single occupancy: 150 Euro/ night (+VAT) Superior room for double occupancy: 180 Euro/ night (+VAT)

Check-in time: 03.00 p.m. Check-out time: 10.00 a.m.

#### 1) RESERVATION FORM.

Name	Passport number*	Date of birth*	Arrival date	<b>Check-out date</b>	Single or Double Room	Total (+VAT)
Total:						

<sup>\*</sup> requested according to Hungarian law

2)	PAYA	<b>AFNT</b>	OPTIONS:	

Company / personal name VAT number: Address:		
Please charge m	y credit card	
Credit Card Type:	VISA MASTERCARD Diners Eurocard	
Card Number:		
Full Name (as appears on t	he card):	
/alid From: /	(if shown) Expiry Date: / CVV Number:	
	Authorising Signature	Date

TEG will send the invoice shortly after receiving the signed reservation form. The invoice for the total final cost is payable within 5 days upon receipt. Please note, in case of cancellation, full cost will be payable. You may amend the participants without additional charge.



